

# Reduce Costs and Improve Operational Efficiency with Logicalis Managed Services

Logicalis provides a unique approach to managing networks. We provide restoration SLAs and complete visibility of the IT infrastructure through our monitoring tools. Logicalis Managed Services enable you to reduce support costs while gaining improved operational efficiency and allowing your IT staff to focus on strategic initiatives.

Reducing capital and recurrent costs, while at the same time providing superior services, is a challenge faced by many organisations. The problem is compounded by the rapid pace of change in essential technologies and the need to retain skilled key support people.

We back all our managed services with service levels around restoration, and pay penalty rebates if we don't deliver against these SLAs. We also provide complete transparency into the performance of your infrastructure and the fault resolution process through nVisage, a Software-as-a-Service monitoring application.

Our managed services provide customers with a superior alternative for meeting the challenges of managing complex IT environments, including LAN/WAN, Security, Unified Communications, Backup, DR and virtualised server and storage infrastructure. So your staff can stop being reactive and focus on proactively driving strategic IT projects.



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Effectively managing infrastructure means a lot more than ensuring availability. A Logicalis Managed Service combines people, process and technology to provide you with:

- Reduced costs and clear ROI
- Peace of mind with 24x7 proactive monitoring and management
- Single point of contact
- Predictable monthly fee, with restoration SLAs and penalty rebates
- Access to highly skilled technical resources
- Visibility of how your IT infrastructure is performing
- Mature ITIL processes – change, incident, problem capacity management
- Regular reporting and recommendations.

#### What can we do for your organisation

Contact Logicalis to learn how we can help.

Visit [www.au.logicalis.com](http://www.au.logicalis.com)

Call 1800 453 454

