

Be Proactive. Logicalis Network Services Management lets you focus on the strategic stuff.

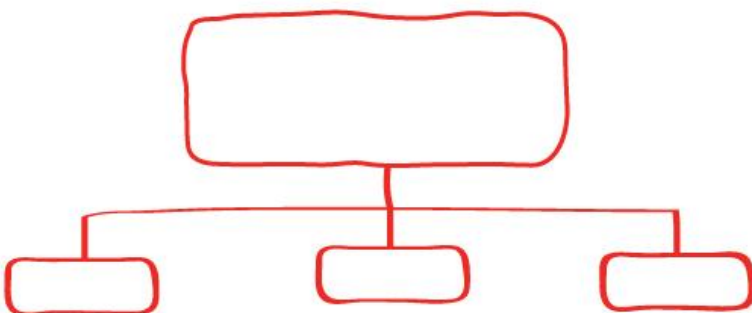
How can you maintain your current IT environment, manage increased service requests and invest in new business initiatives? By using Logicalis' network services management for the fundamental IT services your organisation requires in order to survive, while focusing your IT resources on specific business-directed initiatives, you can provide essential services and reduce costs.

Logicalis has over ten years experience in delivering network management solutions through a selective-source approach to our customers. This avoids the risks of whole of business out-sourcing, and is much more cost-effective than an in-sourced approach.

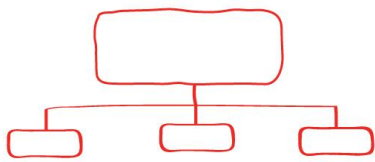
For a predictable per-device fee, we provide a restoration service level (SLA) for every network device, backed by a penalty rebate. We take full ownership of all faults through to resolution. These SLAs are determined by the business criticality of each device and the urgency of each incident.

We also provide you with full visibility into network performance using nVisage, a monitoring application delivered via a Software as a Service (SaaS) approach.

This gives you peace of mind that your network is being monitored and managed 24x7, and the ability to meet internal service level commitments.



“Logicalis migrated the entire network in six months (five months ahead of schedule) and we now rely on them to provide 24x7 network management and support.” – Swinburne University



Logicalis' Network Services Management provides you with tangible business benefits.

- **Reduced Cost (and Risk):** By leveraging the scale of our services and ISO-9000 and ISO-20000 accredited processes, you can significantly reduce the cost, risk and distraction of managing complex, enterprise networks.
- **Increased Visibility:** Our Web-based management application provides complete visibility into network performance and capacity, configuration management and the fault resolution process.
- **Access to skills:** As well as proven processes and technology, we provide access to highly skilled people who respond immediately to any incidents
- **Business-focussed:** Device SLAs and the severity of alerts directly drive remedial and escalation processes, ensuring minimal impact on your business.

What can we do for your organisation

Contact Logicalis to learn how we can help.

Visit www.au.logicalis.com

Call 1800 453 454

